

PRIVACY POLICY HYPERVEN

We use a number of definitions in our Privacy Policy. These definitions can be used in both singular and plurar form:

Cookie

A small file that is placed via the internet site at (the IP address of) your computer and records information about your visit to HyperVen internet site;

Policy

This privacy policy;

Privacy law

General Data Protection Regulation, effective from 25st of May 2018.

1. Explanation of the Policy

HyperVen may not simply process the information that you provide to it. The Privacy Act is intended to protect the privacy of individuals. This legislation restricts the permitted use of your personal data by others. Under this law, HyperVen has the duty to provide its clients with:

- to inform of the way in which and the purpose with which data are processed by HyperVen;
- to notify who can view the data;
- to request permission to process certain data.

HyperVen considers your privacy important. That is why HyperVen explains in this Policy how it deals with your data, what the purpose is of using it and for which data your explicit permission is required.

2. The personal data used by HyperVen and the purpose of this use

HyperVen processes your personal data if you become a client of HyperVen (by using our app), visit the website, register for newsletters from HyperVen or contact us via the contact form. HyperVen collects your name, address, telephone number, date of birth and e-mail address. This data allows us to:

- to deal financially and administratively with the agreement that customers conclude with HyperVen;
- to provide our services;
- to reach customers or interested parties if necessary;
- to further develop / optimize our services.

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When you use our app, we also process data about your health. If this applies, we ask you for permission to process the data about your health. This data allows us to:

to provide our services.

Tracking cookies

HyperVen uses Google Analytics cookies for which HyperVen:

- has signed a data processing agreement with Google;
- the last octet of the IP address has been masked;
- 'data sharing' has been turned off;
- does not use other Google services in combination with the Google Analytics cookies.

3. Verstrekking persoonsgegevens aan derden

HyperVen does not provide personal data to individuals or companies outside HyperVen organization, unless:

- that is required by a statutory regulation;
- that is necessary for the execution of an agreement that HyperVen has concluded with you;
- you have given permission for this.

4. Duties / secure access / confidentiality / storage period

HyperVen processes your personal data exclusively in accordance with the law. This means (among other things) that the data are only processed for the purpose for which they are obtained and in a proper / careful manner in accordance with the law and this Policy:

- your personal data can only be viewed by the staff of HyperVen, unless otherwise stated in these Regulations. All your personal data are protected against unauthorized access by HyperVen. This security exists of:
- having a personal username and password for each employee to log into the digital system.
- the employees of HyperVen have a confidentiality obligation with regard to all personal data provided to HyperVen;
- HyperVen has taken technical measures to protect the system used by it against outside violations in accordance with the law;
- your personal data will not be kept longer than is necessary for good administration. HyperVen
 uses a period of seven years after the last invoice, after which the data is destroyed. The law
 may prescribe another retention period. If so, HyperVen will comply with the prescribed
 statutory storage period.

5. Your rights as a data subject

- right to information: the right to know whether and which personal data is processed and for what purpose;
- right of perusal: the right to inspect and copy these data insofar as the privacy of another person is not harmed thereby;
- the right to correct, supplement or delete data if necessary (right to correction and deletion). The right to request (partial) removal of your data can only be met if the retention of the data for other purposes is not of considerable importance and the data must not be retained on the basis of a statutory regulation;

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- the right of objection: the right to oppose the processing of your data in certain cases;
- the right to data portability: the right to receive your personal data that is stored in order to transfer it to another organization;
- the right to a human eye with automated decisions. With an automated decision, there is the right to have the decision taken by human intervention.

If you want to execute your rights, you can indicate this by sending an email to this e-mail address: info@hyperventilation.info. If your request is rejected, you will be explained why. One reason may be that your file contains information that is or may be of interest to others. You will receive notification from HyperVen within one month of receipt of your request.

If you have a complaint about the processing of your personal data, you can contact HyperVen and HyperVen will try to solve the issue together with you.

Do you have a (different) comments, questions or suggestions? You can contact us by e-mail for this. Naturally, HyperVen will also handle the personal details provided in this respect confidentially and carefully. Our current contact details can be found on the website of HyperVen.

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